



Chapel Welcome Team Sheet (For Stewards and Volunteers)

Old Roman Apostolate – Welcome Ministry Guide

Your Role:

You are a visible sign of our community's charity. You help newcomers feel at home, find their place, and encounter Christ in our midst.

Before Mass:

- Arrive early and station a team member at the vestibule.
- Smile and greet all who enter: *"Welcome—it's good to have you here."*
- Offer missals, chapel booklets, or veils if needed.
- Help new families or individuals find a seat quietly.

During Mass:

- Be available but discreet. Avoid distractions, but be ready to assist those who are clearly confused or distressed.
- Model reverent participation.

After Mass:

- Greet newcomers personally: *"Lovely to see you—please come again!"*
- Invite them to coffee hour or parish events.
- Offer printed materials or a chapel welcome leaflet.
- Introduce them to the priest if they wish.

Follow Up:

- Try to remember names and faces. If they return, acknowledge them.
- Keep a simple log (if appropriate) to help with follow-up.
- Pray regularly for those who visit, especially those who seemed hesitant or searching.

Always remember:

- Don't correct or critique.
- Don't overwhelm or pressure.
- Be present, prayerful, and gentle.

You are not just a volunteer.

You are the first face of the Church they may see.

You are an ambassador of Christ.